



UNIVERSAL VIEW ENTERPRISE CAPABILITY

OVERVIEW

Revcord has the ability to tie anywhere from 2 to 100's of recorders so that there is a single virtual view from one IP address. In addition, Revcord can manage all recorders from one single client station. Each recorder has an instance of the Revcord Backup Manager and the Revcord Remote Monitoring system running in the background as a service. These two services are constantly reporting back to a centralized client. This client has two management applications which can manage all call recorders via one GUI for remote monitoring services and backup services.

