



## Professional Voice-over-IP Recording with *EVOip*

### What ASC offers:

- Communications recording directly from the IP network
- High data security standard (PCI-DSS)
- Active, passive and hybrid recording
- Recording of encrypted calls
- Vendor-specific integrations for all major IP vendors

### *EVOip* Server Software is...

- Flexible, scalable and easy to configure
- Compatible with pure IP and hybrid recording in the same system
- Available for Linux and Windows operating systems
- A software-only Voice-over-IP recording solution

# ASC's VoIP Recording with EVO<sub>ip</sub>

## Flexible VoIP Recording Solution

ASC's VoIP recording has been engineered to perfectly fit the unique requirements of your business. Define individual rules for selective recording, or perform record-on-demand by pressing a button on the IP phone. Bulk recording of all calls is provided by default.

ASC's flexible licensing model enables the use of software without any hardware dongle. The connection to a central license server reduces the total cost of ownership and supports scalability.

## Entirely Software Based

EVO<sub>ip</sub> is entirely software based without any need for proprietary hardware and may be installed on an industry standard server provided by the customer. The calls are recorded directly from the IP network, saved on a hard disk and archived, if required.

## Data Compression

EVO<sub>ip</sub> offers post-compression to reduce bandwidth requirements and increase channel hour capacity while providing significant savings in power and storage costs.

## IP and Hybrid Recording

ASC's solutions allow both pure IP and hybrid recording in the same system for TDM and IP phones.

## Active and Passive Solutions

ASC's VoIP recording solution comprises active and passive components.

**The passive component** monitors audio packets on the LAN. It may be used in almost any customer environment and supports virtually all IP vendors.

**The active component** operates like

an IP softphone. To record a call, a conference is initiated to the recorder, or the audio streams are routed to EVO<sub>ip</sub>. It supports the industry standard SIP protocol and preserves call-index information, such as incoming and outgoing phone numbers, time of call, etc., to facilitate search-and-replay.

## PCI-DSS Compliance

EVO<sub>ip</sub> meets stringent Payment Card Industry (PCI) data security requirements. PCI DSS is a universal standard to optimize security for credit card transactions. It protects card owners from identity theft and makes EVO<sub>ip</sub> a preferred solution for security-relevant applications.

## Search-and-Replay

ASC offers multiple search-and-replay applications. Select INSTANT<sub>play</sub> or INSTANT WEB<sub>play</sub> primarily for immediate retrieval of the most recent calls by PC. By dialing a special number, immediate access to the last call may be obtained from any location. POWER<sub>play</sub> or WEB<sub>play</sub> excel with flexible search criteria and other advanced functions.

## Hosted Service

EVO<sub>ip</sub> may also be installed as a hosted service to let phone service providers handle the recording.

## Vendor-specific Integrations

Customized integrated solutions for EVO<sub>ip</sub> are available for major IP vendors including Aastra, Alcatel-Lucent, Avaya, Cisco, IP Trade, Mitel, Motorola, Microsoft and Siemens. They support DHCP or recording of extension numbers, and let XML applications transfer the status of the recording directly to the IP phone display. Pressing a phone key starts or stops the recording.

## Highlights:

- **Software-only solution**
- **Available for Windows and Linux**
- **PCI-DSS compliant**
- **Recording**
  - Bulk, rules-based or record-on-demand (ROD)
  - Threat call recording
  - DHCP support
  - Support of G.711 and G.729
  - Mono and stereo
  - Up to 400 calls simultaneously
  - Recording planner
  - Call data compression
- **Strong recording integrations**
- **VoIP recording as hosted service**
- **Search & Replay**
  - Browser-based and client-server based search & replay applications with flexible search criteria
- **Flexible**
  - Flexible licensing concept
  - Application Programming Interface (API)
  - Enterprise licensing
  - Interfaces for ASC's solution suite
- **Archiving**
  - DVD RDX, USB, NAS
  - Bulk or selective
  - Sequential, cascading & parallel
- **Browser-based configuration and administration**
- **Modern software architecture**
- **Security**
  - Secure network and web connection
  - Fail-safe features and fault-tolerant modes of operation

## Free recording license for demo:

To receive a free demo of EVO<sub>ip</sub> for Windows, please contact your dealer or register at [www.asctelecom.com](http://www.asctelecom.com).

Subject to change without notice. Please note that the maximum channel capacity is only valid under standard conditions. Depending on the usage, the complexity of a specific configuration, and the number and types of software applications installed, certain restrictions may apply. Please contact ASC for further information.

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